

From: Michelle Niday [mailto:michelleniday@yahoo.com]
Sent: Thursday, November 05, 2009 7:54 AM
To: billywynn@pacbell.net
Subject: Reference letter

Dear Billy,

We wanted to thank you for all your help and support regarding the lease of our Van Nuys property. Your consultation, patience, and creativity helped us obtain a strong financial tenant, great monthly numbers/deposit, and a four-year lease! You managed to give us everything on our wish list and then some.

Additionally, we were quite impressed with the speed with which you acquired detailed personal signs for our particular house instead your basic "house for rent" sign that a less experienced agent might have used and the many advertising outlets you placed ads increased our potential in the market place. Your assistant's quick response to our many questions and emails kept us calm and assured in a shaky real estate market.

Thanks again for your fast and efficient efforts, we look forward to working with you on our next project and will certainly refer you to many of our friends and family members.

Sincerely,

MichelleNiday

Corey Young