

From: Myers, Hoa
Sent: Tuesday, July 28, 2009 5:02 PM
To: 'Billy Wynn'
Subject: Thank you!
Importance: High

Billy,

It's been a few weeks since my sister's condominium purchase closed on July 8, 2009. What a monumental event for her as it was her very first home purchase ever! Minh is thoroughly enjoying her experience of home ownership and I guess her patience over the last two years finally paid off.

We would like to take this opportunity to thank you for your professionalism and the expertise in navigating through a difficult transaction on an REO property. Having you on our side negotiating the very best price for us with the bank, then to pursue repair costs that the bank did not initially want to pay for, the HOA issues, negotiating an extension due to no fault of my sister, and the various amendments that went back and forth....Minh truly felt taken care of the entire time by you. Hey, how often can one say that they can speak and email to their realtor and any time of the day including the late hours of the night and actually get a response back within minutes! Your quick responses to her questions always made her feel at ease and that her transaction is important to her.

I personally have had opportunities to work with you in the past when you helped me sell my previous home and purchase my current home in 2003. Needless to say, it was without hesitation that I recommended you to my sister as I very well know that you would always have my sister's best interest at heart having learned that first hand on my transactions. Having known you over the last 10 years and seeing what you do for your clients, it is my absolute pleasure and pride to recommend the best realtor in town....and that's Billy Wynn! Thank you again for all that you do. We truly appreciate you Billy!

Hoa Myers

Vice President/Client Manager
Business Banking